

Retailer News

June 1, 2020

LUCKY LINKS 2X POWER ENDING SOON

Lucky Links 2x Power will end June 30, 2020. Please check retailer resources to download the flyer so you can print and post in your store.

May 22, 2020

DOWNLOAD THE CT LOTTERY APP

Help your customers avoid lines at the ticket checker. Please check retailer resources to download the flyer so you can print and post in your store.

May 14, 2020

EXTENDED CLAIM PERIOD

The CT Lottery has temporarily extended the claims period for all tickets originally due to expire between March 16 – June 14, 2020.

April 23, 2020

RETAILER INCENTIVE

The CT Lottery Retailer Incentive scheduled to run March 1 - May 30 has been suspended. We will notify you when the incentive is rescheduled.

April 9, 2020

INSTANT TICKET RETURNS

- Due to the COVID-19 virus, your lottery representative will not be making in-person visits until further notice.
- Ended game returns will be picked up at a later date. Please remove unused tickets from dispensers and vending machines and secure in a safe place.

Thank you for understanding.

April 8, 2020

TIPS FOR CLEANING WAVE TERMINALS & VENDING MACHINES

Apply any of these products to plastic or metal surfaces:

- Clorox Wipes
- Disinfectant spray applied to a cloth or paper towel
- Alcohol based hand sanitizer applied to a cloth or paper towel

Apply these products to touch screen surfaces:

- 70% Alcohol Wipes
- Alcohol based hand sanitizer applied to a cloth or paper towel

DO NOT USE ABRASIVE OR BLEACH PRODUCTS ON THE TOUCH SCREEN

Retailer News—Continued

April 7, 2020

Powerball / Mega Millions Changes

- Once the current Jackpots for Powerball and Mega Millions are won, the new minimum Jackpot will be \$20 Million for each game
- Jackpot increases for each game will be determined based on sales in the current environment

April 7, 2020

Pack Settlements

- Going forward, all active packs scheduled to settle at the 120 day mark have been changed to settle at 150 days
- This will continue for the next 30 days and then be re-evaluated

April 1, 2020

FOR THE SAFETY OF ALL STORE EMPLOYEES & CUSTOMERS PLEASE PRACTICE SOCIAL DISTANCING

Click below to download flyer so you can print and post in your store.

[Social Distance Message Flyer](#)

March 24, 2020

The CT Lottery has extended the claims expiration period by 30 days for all tickets originally due to expire from 3/16/20 - 4/14/20.

For more information go to ctlottery.org.

March 20, 2020

Prize Claims:

Prizes up to \$599 can be cashed by Retailer. Prizes from \$600 - \$5,000 can be claimed at High-Tier Claim centers or by mail.

Prizes \$5,001 - \$49,999 MUST be mailed in. Prizes \$50,000 and above MUST be claimed by appointment ONLY. Call (860) 713-2700 for more information

March 19, 2020

Public access to the Rocky Hill Headquarters for in-person claims is being restricted. Prizes \$5,000 - \$49,999 MUST be claimed by mail. For instructions, visit www.CTLottery.org/ClaimPrize. Prizes \$50,000 and above MUST be claimed in-person, by appointment ONLY at CT Lottery Headquarters. Call (860) 713-2679 for appointment.

For more information visit www.CTLottery.org/PublicNotice